

FARSOUND

Farsound Privacy Policy

Farsound respects everyone's right to privacy and values the personal information entrusted to us. We recognise the need for appropriate protections and management of any personal information provided to us. We have drawn up this Privacy Policy to assist you in understanding what information we collect and how that information is used. This policy applies to Farsound.

Farsound ('we' or 'us' or 'our') gather and process your personal information in accordance with this privacy notice and in compliance with the relevant data protection Regulation and laws. This notice provides you with the necessary information regarding your rights and our obligations, and explains how, why and when we process your personal data.

Copyrights

All content in this website is property of Farsound, unless otherwise stated. Use of the material is prohibited without written consent of Farsound or the owner of the copyright.

Data Collection Policy

What Information do we collect

We collect information to enable customers to have access to the Farsound customer portal. This portal allows our customers to access their order history. The specific information we collect in this instance are your username, email address, password (that you want to use to access the customer portal), and your security question and answer.

How do we collect your data

This information is collected when you visit the Farsound website and register to access the customer portal.

How will we use your data

The information we collect will only be used by you (the customer) to access the customer portal. Farsound will not use the data in any other way.

How will we store your data

All of the information you provide is kept within Farsound on our servers which are fully secured against any unauthorised access.

Sharing and Disclosure of Information to 3rd Parties

Farsound respects your privacy and will never share the information collected via this website. All information provided will be kept secure, and will never be used in ways to which you never consented.

Your rights

You have the following rights in relation to your personal data: -

The right to access – You have the right to request Farsound for copies of your personal data.

The right to rectification – You have the right to request that Farsound correct any information you believe is inaccurate. You also have the right to request Farsound to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Farsound erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Farsound restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Farsound’s processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Farsound transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

Use of Cookies

The Farsound website does not use, nor does it generate cookies.

Third Party Sites

The Farsound website contains links to other sites. We do not share your personal information with those websites, and we are not responsible for their privacy practices.

Changes to this Privacy Policy

Farsound will amend this policy from time to time. If we make any substantial changes in the way we use your personal information we will make that information available by posting a notice on this site.

What are Farsound’s company details?

Our full company and registered details are as follows: -

Farsound Aviation Ltd, a company registered in England and Wales under Company Number 01989923 whose registered address is at Tilbury Road, West Horndon, Brentwood, United Kingdom

Farsound Aviation Inc, 6260 Hwy 7, Units 10-12, Woodbridge, Ontario, L4H 4G3, Canada

How to contact us

If you have any questions about Farsound’s privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at privacy@farsound.com

Call us on +44 (0)1708 336780

Or write to us at Farsound Aviation Limited, Tilbury Road, West Horndon, Brentwood, CM13 3LR, United Kingdom